

Mark Israel, MS MIS

Google Cloud Certified - Professional Cloud Architect | Founder, IS Tech Advisors | The Lead Attendant™ & ServCheck™ Port Charlotte, FL | (954) 200-5950 | info@istechadvisors.com | [linkedin.com/in/markisrael1](https://www.linkedin.com/in/markisrael1) | markisrael.com

Professional Summary

Cloud Architecture & Systems Strategy: I bridge the gap between complex engineering and high-level business strategy. As a Google Cloud Certified Professional Cloud Architect with a Master of Science in Management Information Systems (MIS) and over two decades of foundational IT infrastructure experience, I design the blueprints for secure, high-availability cloud environments and automated data pipelines. As the Founder of IS Tech Advisors, I act as a strategic consultant and fractional architect for midsize and enterprise organizations, heavily rooted in Google Cloud Platform (GCP) native design, zero-trust security perimeters, Enterprise AI, and modern integration patterns.

Proprietary Data Pipelines (The Lead Attendant™ & ServCheck™): Engineered proprietary serverless data pipelines that transform municipal public records into high-value business intelligence. These systems continuously monitor municipal public data for compliance issues and code violations, completely bypassing stale marketing lists by pushing high-intent commercial signals directly to partners the moment they enter the public record.

Core Competencies & Technical Skills

- **Cloud & Infrastructure:** Google Cloud Platform (GCP), Cloud Run, Serverless Compute, IAM, Terraform / Infrastructure as Code, Cloudflare, Docker.
- **Data Engineering & Databases:** BigQuery, Firestore, Event-Driven ETL Pipelines, SQL, RESTful APIs, JSON.
- **Languages & Tools:** Python, JavaScript, PowerShell, VBA, Postman, MS Access, Git.
- **Architecture & Delivery:** Systems Analysis, Legacy Modernization, Workflow Automation, SDLC Governance, API Design, Technical Due Diligence.
- **Client & Program Leadership:** Fractional Architecture, Product Management, Enterprise Account Management, C-Suite Stakeholder Engagement, Cross-Functional Team Leadership.

Professional Experience

IS Tech Advisors | Port Charlotte, FL *Founder & Cloud Architect* | Sep 2025 – Present

- **Fractional Architecture:** Advise B2B clients on serverless infrastructure, AI initiatives, and complex systems integrations using strictly native Google Cloud environments.

- **Product Development:** Creator of The Lead Attendant™ and ServCheck™, proprietary data intelligence systems that transform public compliance records into immediate commercial opportunities.
- **Data Asset Engineering:** Build custom automated pipelines utilizing GCP services (Firestore, BigQuery, Cloud Run) that extract, process, and deliver high-intent market data to bypass traditional lead generation.
- **Strategic Consulting:** Specialize in cloud-native data systems, AI engineering, and strategic architectural governance to help commercial markets scale rapidly without accumulating technical debt.

WiseTech Global | Remote / Global *Technical Product Manager & Customer Relationship Manager* | Apr 2019 – Sep 2025

- **Product Alignment:** Aligned Product and Engineering teams to prioritize the product backlog, ensuring development mapped directly to enterprise customer requirements and revenue goals.
- **Technical Implementations:** Guided enterprise engineering teams through complex API integrations, data flows, and system configurations (REST, JSON, OpenAPI).
- **Client Partnership:** Owned the technical success and ROI for major North American enterprise logistics accounts (including Crowley, Westwood Shipping Lines, and Swire North America).
- **Technical Enablement:** Cut customer onboarding time and reduced technical escalations by translating operational bottlenecks into clear technical solutions and shipping standardized technical runbooks.
- **Leadership:** Trained and managed internal teams, fostering leadership capability and mentoring cross-functional peers while acting as the executive escalation lead.

Peter Glenn Ski & Sports | Miami / Fort Lauderdale, FL *Programmer & Systems Analyst* | May 2015 – Apr 2019

- Built custom automation tools and reporting solutions in Python, SQL, and VBA to streamline financial and operational workflows.
- Worked with MS Access, Excel, and PowerShell to integrate and maintain software, servers, and networks for improved business operations.

Broward Computer Services, Inc. | Hollywood, FL *IT Consultant* | Jan 2014 – May 2015

- Provided freelance consulting services to design, deploy, and support secure IT environments, server migrations, backup systems, and network monitoring for commercial clients.

It's Just Lunch | Hallandale Beach, FL *IT Administrator* | Jan 2012 – Apr 2014

- Managed infrastructure migrations, including the relocation of web servers from Canada to the U.S., and set up remote systems for distributed sales representatives.
- Automated the sales commission process using Excel, Visual Basic, and Macros.

- Implemented inventory/asset tracking, helpdesk ticketing systems (Spiceworks), and Polycom VOIP systems.

Total Business Solutions, Inc. | Deerfield Beach, FL *IT Accounting Systems Analyst & Manager* | Jul 2008 – Dec 2012

- Streamlined financial systems through workflow automation, database reconciliation, and reporting accuracy enhancements.
- Managed bank reconciliations, financial reports, and payroll processing, reducing costs and enhancing efficiency through innovative accounting procedures.

Innovation Realty Group, Inc. | Broward & Palm Beach Counties, FL *Real Estate Broker* | Jan 2004 – Nov 2006

- Listed and sold residential properties, leveraging negotiation strategies and creative solutions to close high-value contracts.

Education & Credentials

- **Google Cloud Certified — Professional Cloud Architect** ([Verify Credential](#))
- **Master of Science (M.S.) in Management Information Systems** — Florida International University
- **Bachelor of Science (B.S.) in International Business & Trade, Double Major in Management Information Systems** — Florida Atlantic University
- **Additional Certifications:** CompTIA Security+, CompTIA Network+, Vanderbilt University (Generative AI for Leaders & Prompt Engineering)